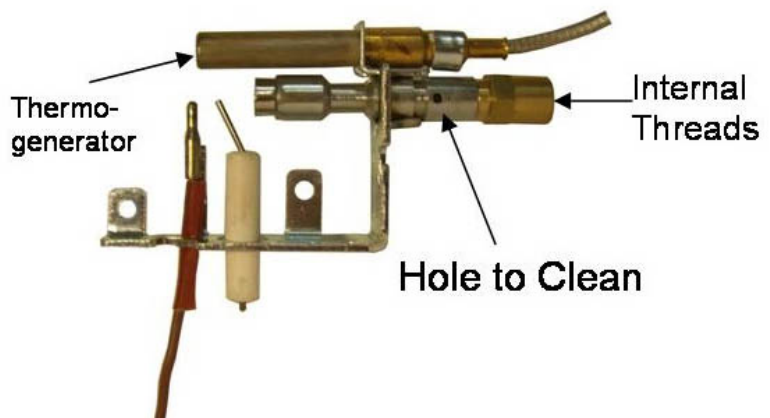


Cleaning Ventless Gas Logs

Step 1: Turn off the pilot assembly to the gas logs and allow plenty of time for them to cool off before handling. They can be extremely hot, even from just the pilot burning. If you are not sure how to turn off the pilot, refer to the owner's manual. If you do not have an owner's manual, one may be obtained at the gas log manufacturer's website. General instructions are available in our FAQ's section of this website.

Step 2: Find the pilot burner assembly (also known as an ODS, pictured right). The objective is to clear out any dust that may have accumulated in the ODS from use. The easiest way to do this is to buy a can of compressed air with a straw at a local home improvement or office supply store. PLEASE make sure your pilot is off at this point. The compressed air may be flammable! If you cannot locate and work on the ODS without removing the logs, you may want to make sure you have a log placement diagram for your log set. If you know that your gas logs are properly installed, then you can take a picture of the log placement for reference later. Insert the straw into the air intake hole pictured above and give it a puff of air. Also, blow air into the end of the pilot burner where the flame would be burning.

Natural Gas Pilot Assembly (ODS-ROP-N) Used in Millivolt "S" models



Step 3: Use the can of air to blow off the entire burner assembly. Remove any debris, spider webs, dust, etc. until the burner assembly is clean. A vacuum with a brush attachment works well for this.

Step 4: Remove dust and debris from the logs. Be very careful as the gas logs may be brittle from use and are fragile by nature. If a log breaks, you may have to have it replaced before the set can be used again. Do not scrape or scratch the logs or use liquids to clean them. A soft bristled, dry paint brush, a vacuum, and compressed air is all you will need.

Step 5: Replace the gas logs. Log placement is critical! You must put the logs back in the proper position for the set to function properly.

Step 6: Relight your pilot. Refer to your manual or pilot lighting instructions from this website.

NOTE: Always refer to your owners manual when servicing your gas logs or contact your local dealer for assistance.